

# FAQ for Omakase Dining Boat KISEN NANARE

## 1. Access

Q Could you tell me the location of the pier (Nihonbashi)?

A Please refer to the QR code on the right.



Q Is there a space near the pier (Nihonbashi) where a shuttle car can wait?

A There is no waiting area. Please make a temporary stop 10 meters ahead on the side of the road to get on/off.

## 2. About Accompanying Passengers

Q If a tour guide or security personnel (SP) accompanies us, is there an additional charge?

A There is no charge if they do not have a meal. However, due to the boat's layout, please plan for a maximum of two additional passengers. We are unable to provide separate meals other than what is offered to the main guests.

Q Can people with mobility issues board the boat?

A The boarding area is narrow and steep, so boarding is possible only if a companion can assist them. Due to the boat's layout, it is not possible to move around in a wheelchair inside the boat.

## 3. Food and Drink Menu

Q Can you accommodate dietary restrictions or dislikes?

A If you inform us in advance, we can accommodate individual preferences. We will do our best to meet your requests, but depending on the season and ingredients, there may be an additional charge.

Q Can I specify the type of sake?

A We recommend a pairing selected by the chef to match each dish. However, if you have a specific request, we will do our best to accommodate it. Please note that there may be an additional charge depending on the season and type of sake.

Q Can I bring my own alcohol?

A Yes, you can. In that case, we can also provide mineral water or tea within the indicated price.

## 4. Dining Location

Q Why don't you serve meals in Odaiba like the yakatabune (traditional Japanese houseboat) do?

A The waters within Hama-rikyu Gardens have very few boats and are extremely calm, being inside the water gate. Dining in this tranquil setting while enjoying views of Tokyo Tower and skyscrapers beyond the Japanese garden is the essence of the KISEN HANARE experience.

## 5. Regarding the operating hours

Q Is it possible to make changes?

A We will do our best to accommodate your request regarding changes to the departure time. However, the total time is set at 3 hours, including the round trip from Nihonbashi to Hamarikyu and allowing enough time to enjoy your meal at the destination. Therefore, we are unable to shorten the overall time.

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Tokyo Water Taxi Co., Ltd

