Terms of Use

To ensure that everyone on board has an enjoyable time, please abide by the following terms and conditions.

Failure to abide by these terms of use may result in disembarkation.

In such cases, we will not refund any fees.

Please follow all decisions made by the captain for your safety.

You may bring your food and beverages, but please do not leave any leftovers or garbage on board.

Children or those on deck are required to wear life jackets during the cruise. Smoking is prohibited on board.

■ Cancellation Policy

Cancellation charges will be incurred if you contact us within the following period from the date of the reservation.

3 days prior to reservation: 30%. 2 to 1 day prior to reservation: 50%. On the day of reservation: 100%.

Please confirm the following if you are travelling with your dogs.

The dog must be at least one year old.

The dog must be in good health.

Dogs suffering from contagious diseases are not allowed on board.

We will not be responsible for any dog that is suspected of having contracted a disease on board.

The dog must have received a rabies shot within the year.

The dog must be inoculated with at least five types of vaccines.

(*5COMBINATION. VAC. DA2PPI: prevention of CANINE DISTEMPER, ADENO VIRUS TYPE-2, PARVOVIRUS DISEASE and PARAINFLUENZA.)

The dog must be on prevention of fleas, fleas, and tick.

The dog must be trained in basic manners such as toilet manners.

The dog must not be bred for dogfighting or hunting, and must not be a danger to anyone other than the owner.

Please do not let your dog off the leash.

Accidents, injuries, and other problems with your dog (injuries, death, theft, causing injury to other dogs or someone, defacing or damaging clothing or belongings, etc.) are the sole responsibility of the owner, and we will not be responsible for any damage.

In the event of damage to the hull and related equipment, a separate fee may be charged for compensation depending on the condition of the damage.

Please follow any other instructions given by our staff.

TOKYO WATER TAXI Co.Ltd.